



Caring For Your New

Carpet

CASEYS
FURNITURE

INSTALLATION

Good quality fitting and installation is essential for your new carpet

- Have your carpet fitted by a professional fitter.
- Ensure your floor is clean, level, firm and dry before the carpet is laid.
- A good quality, new underlay is always recommended when fitting new carpet.

MAINTENANCE

The key to good carpet maintenance is to avoid particles of loose dirt and dust from working their way into the carpet pile where they will act abrasively on the fibres and discolour the carpet.

- Vacuum your carpet at least two or three times a week.
- A large strong doormat will reduce dirt from outside being spread around the house.
- Avoid where possible laying light coloured carpets next to external entrances.

Vacuuming loop Pile

Loop pile carpets should be vacuumed with a cylinder cleaner using the suction head only. Avoid using beater heads and brushes – they will catch and lift the fibres giving your carpet a bobbled or felted appearance.

Vacuuming Cut Pile

Cut pile carpets should be vacuumed with an upright cleaner with a beater bar and brush.

MATCHING

The samples shown in a swatch may not be from the same production batch as current stock and therefore should not be used as a guided and not as an exact match. Equally matching between 4 and 5 meter widths cannot be guaranteed. N.B. Carpets are laid with the pile travelling in different direction, even though they may be from the same batch will appear not to match.



FURTHER GUIDANCE

NATURAL FIBRES

As a natural fibre, pure new wool is washed and scoured before being spun into carpet yarn. Throughout the manufacturing process it is also inspected and natural minor imperfections removed. Even so fitted wool carpets may, on rare occasions, contain slight traces of the sheep's outdoor environment. As such the manufacturers reserve the right to carry out small site rectifications. Your statutory rights are not affected.

SHEDDING

All carpets using a spun yarn will shed excess fibre when first installed. This is to be expected and does not mean there is a defect. The short fibres given off, represent a very small fraction of the pile.

LONG TUFTS

Occasionally you may find a stray tuft extending above the pile surface. Provided your carpet is a cut pile, carefully cut the tuft with sharp scissors to the level of the surrounding pile.

SHADING AND FLATTENING

Please note, over time, regular foot traffic will flatten the pile surface in the main walkways causing areas of differential wear. These areas will appear lighter or shaded in comparison to the less frequently used parts. This shading / tracking or flattening happens to all carpets with a pile surface and as such is not accepted as the basis for any complaint.

PILE REVERSAL

Like shading, this occurs when the pile or nap of the carpet changes direction and thus reflects light at different angles showing the effects of shading which can become permanent. It is also described as "watermarking". This can happen to any carpet construction be it Axminster, Wilton, Tufted, Hand Woven, Persian, Chinese, Indian or even Coir Matting. Like shading it can be more apparent on plain carpet because heavy patterns can disguise the effects. It can occur quite quickly after installation. A tremendous amount of research has been carried out over many years by many institutes to determine the cause of this phenomenon but none has proved conclusive. There is no commonly known manufacturing process which can cause or cure this phenomenon and therefore it is not a manufacturing fault.

FADING

Most textiles will fade very gradually over time due to natural light. To reduce fading of carpets in rooms with strong exposure to the sun (i.e. South facing rooms with patio windows), judicious use of sun blinds or curtains is recommended.

ABRASION

Pet claws, claws, rubber soled shoes and heels can be abrasive on carpets particularly where use is constantly concentrated to small areas (i.e. in front of armchairs) Move furniture occasionally to avoid any distortion to the carpet pile.

PILLING

Pilling can sometimes occur on loop pile and wool blend carpets. The expression is used to describe the little balls of fibres which collect on the pile surface. It is similar to the type of pilling which can occur on a sweater. Carefully remove these pills with scissors – the durability of the carpet will not be affected.

INDENTATIONS

The feet of furniture will create indentations on any carpet. To help reduce marking, regularly move the position of furniture and other heavy objects where possible. To help lift the pile back up, use a coin to "gently" tease the pile upright.

STAIRS

Stair carpets receive heavy wear especially on nosings. In some cases shifting the stair carpet can help to compensate for this, ask your carpet retailer for further details.

TREATMENTS

Care must be taken if applying stain guards or other such treatments after installation. Over saturation can result in damage to the structure of the carpet which may affect it's warranty.

Please Note; This advice is offered as a service to our customers. Caseys cannot be held liable for any loss, damage or injury arising out of any action taken on this new carpet care advice.

If you need any additional help or advice, feel free to call in or telephone us to speak to one of our advisers.

WHY SHOP AT CASEYS



Nationwide Delivery

From Mizen to Malin we deliver nationwide, assemble your purchase and leave you to enjoy your beautiful new furniture without any stress.



Family Owned For Three Generations

From small beginnings in 1921, the Casey family have been supplying quality home furnishings to the people of Cork and Limerick from their two stores, and now nationwide through www.caseys.ie.



Irish Retail Store Of The Year

Our flagship store is located centrally in Cork City, with 3 floors of interiors inspiration, while our award-winning Limerick store provides a spacious and inspiring shopping experience with a full-service Zest café on site.



Expert Advice

Caseys pride themselves on employing trained experts in each department, ready to give you the best advice on how to furnish your home so you are 100% delighted with your purchase. Their customer service team are also on hand to answer any questions you have about aftercare, deliveries or exchanges.



Value Assured

You won't find it cheaper elsewhere, and if you do, Caseys will match the price*! **That's the Caseys Price Promise.**